

24 February 2017

IMPORTANT ADVISORY: 2018 CLOSURE OF PALACE HOTEL HAKONE

Please be advised, Palace Hotel Hakone is scheduled to close its doors on 9 January 2018.

After having spent more than half a century welcoming guests from throughout Japan and all over the world – first as Hakone Kanko Hotel then subsequently as Palace Hotel Hakone – the now-aging resort will be ceasing operations indefinitely while the management of Palace Hotel Co. Ltd. determines the direction in which it would like to take the resort going forward.

Rest assured, we are committed to maintaining our service standards through to the very last day of operations, so look forward to continuing to serve you until it is time for our doors to close.

We thank you for your patronage over these many, many years, and sincerely apologize for any inconvenience the planned closure may cause.

Jun Yasui
General Manager

